



Warranty Policy - Mobility Solutions

The primary purpose of our ceiling lift system is to safely lift, transfer and reposition a patient with as little effort as possible for the caregiver, regardless of the room type. The Amico Mobility Solutions Corporation's GoLift is easy and safe to use for caregivers as well as patients. The lift systems fit into all environments and fulfill the highest requirements of function, safety and reliability.

Amico Mobility Solutions Corporation warrants its lifting equipment and workmanship to be free from defects for a period of one (1) year from the date of shipment. This includes tracks, lift motor, carry bar and accessories. The Amico slings have a warranty of one (1) year.

Within this period, Amico Mobility Solutions Corporation will replace any part (at no additional charge), which is deemed defective. Shipping and installation costs after the first twelve (12) months will be borne by the customer. The following exclusions apply: the warranty for batteries is for a period of three (3) months from the time of shipment; the warranty for power supply is one (1) year from the time of shipment.

This warranty is valid only when the product has been properly installed as outlined in the Amico Mobility Solutions Corporation specifications; including but not limited to proper usage and servicing of systems according to factory recommendations. It does not cover damages as a result of shipment failures, accidents, misuse, abuse, neglect, mishandling, alternation, misapplication or damages which may be attributed to acts of God.

The manufacturer's warranty is void if persons unauthorized by Amico Mobility Solutions Corporation perform work on the GoLift Patient Lift or the GoLift Portable450 lift systems. Specifically, only an individual trained by Amico Mobility Solutions Corporation is to perform service to the equipment. Warranty coverage does not include incorrect performance due to unauthorized service.

Amico Mobility Solutions Corporation under the terms of this guarantee shall be limited to the servicing of defective parts and shall not be liable for incidental or consequential damages resulting from the use of the equipment.

All claims for warranty must first be approved by Amico Mobility Solutions Corporation's Service Department at amo-service@amico.com or through Amico's direct lines: 905-747-2032 or 1-833-843-8470. A valid Return Goods Authorization (RGA) number must be obtained from Amico Mobility Solutions Corporation prior to commencement of any service work. Warranty work which has not been pre-authorized by Amico Mobility will not be reimbursed.

